

Place Department  
Highways and Parking Services  
PO Box 1462  
Croydon  
CR9 1WX  
Tel/Typetalk: 020 8726 6000  
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The Occupiers of:

Brigstock Road (no's 145 & 147), Frant Road,  
Kingswood Avenue, Meadow View Road,  
Queenswood Avenue (no's 1-55 odd,  
no's 2-34 (even)).

Contact: Parking Design  
Parking.Design@croydon.gov.uk  
Tel: 020 8726 7100  
Our Ref: PD/PS/TOR/7TC  
Date: **29 June 2015**

### **Important Parking Information**

#### **Residents Parking Proposal - Questionnaire**

Dear Occupier,

#### **Proposed Extension of Croydon (North Permit Area) Controlled Parking Zone**

I am writing to ask for your views on the proposal to extend the Croydon (North Permit Area) Controlled Parking Zone (CPZ) into the area shown on the enclosed map, which includes your road. The proposal is a direct response to a petition received from Queenswood Avenue residents, requesting that the Council develop a residents' permit scheme to address the parking problems in this area. Officers reported the request to the Traffic Management Advisory Committee (TMAC), who, on 21 July 2014, authorised this consultation.

The existing North Permit Area CPZ operates between 9am and 5pm, Monday to Saturday. During this period, parking is only permitted within parking bays with a valid permit or ticket displayed on the vehicle windscreen. Residents and businesses within the zone boundary are eligible to purchase parking permits. The enclosed fact sheet gives further information on CPZs and how the proposed scheme would operate if introduced in your road.

It is Council policy to engage with local residents before making decisions that affect them. This is why your views are important to us and we would be grateful if you could complete the attached questionnaire. Once completed, please return it in the enclosed pre-paid envelope by **Friday, 31 July 2015**.

All questionnaire responses and representations received by 31 July 2015 will be presented in a report to the next TMAC for its consideration on 6 October 2015. This feedback will assist the TMAC in reaching a decision whether to introduce the scheme as proposed, vary it or abandon it.

Please do not hesitate to contact **Teresa O'Regan** on **020 8726 7100** or by email **[teresa.o'regan@croydon.gov.uk](mailto:teresa.o'regan@croydon.gov.uk)** if you require further information or clarification on this proposal.

Yours faithfully,

**David Wakeling**

Parking Design Manager – Highways and Parking Services

## Controlled Parking Zone (CPZ) – Frequently Asked Questions

### 1. What is a Controlled Parking Zone?

This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays. A CPZ usually operates during the daytime only, when traffic movement and parking activities are heaviest.

### 2. At what times will the restrictions apply?

The proposed scheme will form an extension to the existing Croydon (East Outer Permit Area) CPZ whose operational hours are 9am to 5pm, Monday to Saturday.

### 3. How long will I be able to park for during operational hours?

Permit holders and Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed. Pay and display users will only be able to park for up to the maximum stay shown on the parking sign at the bay and on the parking machine.

### 4. Who is eligible for parking permits?

Any resident with a vehicle registered at an address within the zone and any business with a business address within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course if it is decided to proceed with the scheme.

### 5. What about our visitors?

Visitors will only need to pay for parking during the hours of operation of the zone. Residents can purchase Resident Visitor Permits for their visitors at a cheaper rate than the normal daily tariff. During operational hours, visitors must display either a Pay & Display ticket obtained from a nearby parking machine or a Resident Visitor Permit (obtained via the resident they are visiting).

### 6. Why can't we have "resident only" parking?

The shared-use Permit / Pay & Display scheme proposed is far more flexible, allowing visitors, including customers of local businesses, to park. The permit cost is subsidised by Pay & Display users. Existing shared-use schemes provide residents far more opportunity to park than unregulated parking as the vast majority of commuters do not park within CPZs.

### 7. How much will permits cost?

Permit costs will match those of the existing CPZ, which are currently:

#### **Residents**

- £80 per year for first vehicle
- £126 per year for second vehicle
- £305 per year for third and final vehicle (**maximum of 3 permits per household**)
- £4 per day for a Residents' Visitor Permit (**maximum of 30 permits per year per household, sold in books of 5 permits**)

#### **Businesses**

- £123 for three months per vehicle
- £382 per year per vehicle (**maximum of 2 vehicles per business**)

## Controlled Parking Zone (CPZ) – Frequently Asked Questions (contd.)

### 8. How much will pay & display tickets cost?

Existing charges within the East Outer Permit Area:

**8 hour max stay roads**

30 mins	£0.60
1 hr	£1.10
2 hrs	£1.40
3 hrs	£2.00
4 hrs	£2.60
6 hrs	£3.90
8 hrs	£5.00

**Sundays free**

### 9. Where will parking bays and pay & display machines be provided?

Parking bays will be marked out on the carriageway in safe locations and away from junctions and dropped footway or driveway crossings. Yellow line waiting restrictions will be installed at locations where parking would be hazardous or cause obstruction. Pay and display machines will be provided on the footway where they would cause the least visual intrusion to residents. The number of parking bays will be maximised.

### 10. Can you guarantee me a parking space outside my house?

It is not possible to guarantee anyone a particular space on the public highway. Experience of existing zones shows that there are generally more spaces available within the zone during operational hours, than during times when parking is uncontrolled.

### 11. How can it be ensured that motorists parking in the zone park legitimately?

Civil Enforcement Officers (CEOs) will patrol the roads within the zone at regular intervals during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit/pay and display ticket. Illegally parked vehicles may also be towed away.

### 12. Will I be able to park across my driveway?

Yes, but only outside the controlled hours (9am – 5pm, Mon to Sat). It is not possible to mark bays across driveways as this would legalise obstruction.

### 13. What if I do not support the scheme?

Vote 'No' on the enclosed questionnaire - if the majority of residents / businesses vote against controlled parking then a scheme is unlikely to go ahead in the road / area. If the majority of residents are in favour of the scheme there would be an opportunity to make further comments or object to the proposals at the Public Notice Stage when the scheme is formally advertised in the Croydon Guardian, by on-street notices and on the Council website. Please note that if the majority of residents in a small part of the consultation area are in favour of an extension to the zone, then a recommendation could be made to extend controlled parking to this area alone.

### 14. What happens next?

At the end of this consultation, the votes and comments on all returned questionnaires will be analysed. The results of these will be presented in a report to the Traffic Management Cabinet Advisory Committee for consideration at its next meeting on 6 October 2015 at 6.30pm in the Town Hall, Katharine Street, Croydon. The Committee will then make a decision whether or not to proceed with controlled parking in your road.

## Queenswood Avenue Consultation Area – QUESTIONNAIRE

Your views are important to us, so please ensure you complete this Questionnaire and return it in the attached pre-paid envelope to reach us by **Friday, 29th July 2015**.

**Name\*:** .....

**Address\*:** .....

*\* Without this information your vote will not be counted. This information will be used only for the purpose of this consultation. We will only use responses from occupiers within the proposed extension area shown on the plans – one response per household and received using the official pre-paid envelope.*

Do you support the introduction of Parking Controls in your street?

Please choose **one** option only by putting an 'X' in the appropriate box.

1. Yes, I **do** support the proposal to introduce parking controls in my road as set out in the letter.

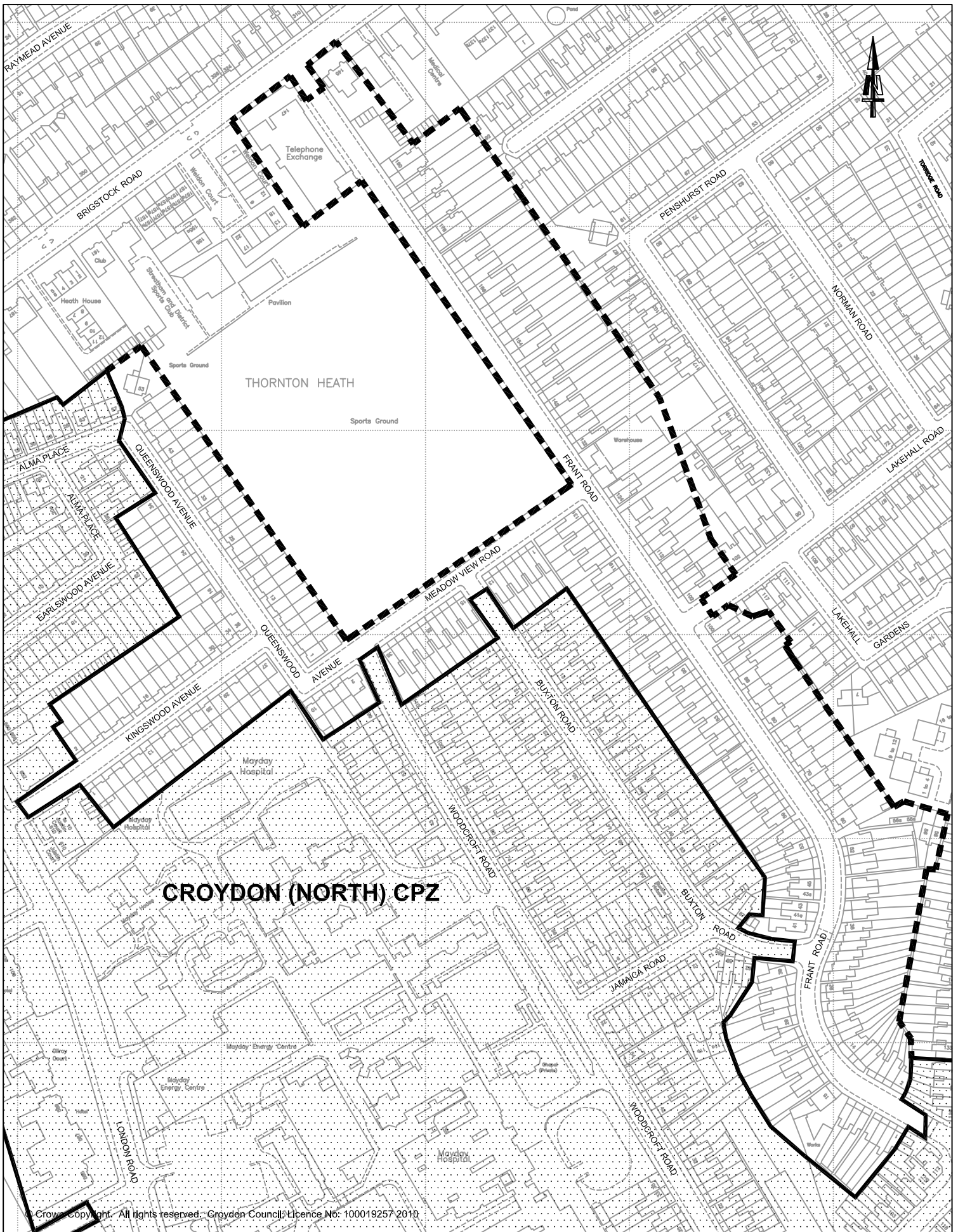
2. No, I **do not** support the proposal to introduce parking controls in my road.

**Comments:**



*The results of the consultation will be presented in a report to the Traffic Management Cabinet Advisory Committee for consideration at its next meeting at 6.30pm on 6 October 2015 in the Town Hall, Katharine Street, Croydon. The report will be available to view from 29 September 2015 using the following link:*

[www.croydon.gov.uk/democracy/dande/minutes/committees](http://www.croydon.gov.uk/democracy/dande/minutes/committees)

**Please return using the pre-paid envelope provided.**



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-  Existing Controlled Parking Zone Boundary
-  Consultation Boundary

## CROYDON COUNCIL

### QUEENSWOOD AVENUE AREA Proposed Extension to Croydon (North) CPZ

PLACE DEPARTMENT  
JO NEGRINI - EXECUTIVE DIRECTOR  
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CR9 1WX

INFRASTRUCTURE - TRAFFIC DESIGN			
Scale: NTS	Drawn: TOR	Checked: DW	Rev. 00
Date:	JUNE 2015		Drawing Ref. PD 279